

**ESTD: 2009** 

Vill + P.O:-Parulia, Dist:- Burdwan, Pin No-713513

Contact No. 8617647363

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### **Annual Report of Grievance Redressal**

#### Session 2018-19

| Sl.<br>No. | Name   | Registration No. | Department | Grievance               | Action Taken  |
|------------|--|------------------|------------|-------------------------|---|
| 1          | Soma<br>Mondal of<br>Semester-<br>1(2018-<br>19) and<br>others | 2018010199       | B.A Gen    | Room no.13, and 14 were | The application was forwarded to the Principal and problem was solved and it was reported in the meeting no.2 dated 01/08/2019. |

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Principal
Purbasthali College
Parulia, Purba Bardhaman



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## **Annual Report of Grievance Redressal**

### Session 2019-20

| S1. | Name  | Registration                    | Department                       | Grievance  | Action Taken  |
|-----|---|---------------------------------|----------------------------------|--|---|
| No. | Rahul Das<br>of<br>Semester-<br>1 (2019-<br>20) and<br>others | No.<br>2019010187 B.A Gen<br>85 | B.A Gen                          | The students appealed for setting up CCTV Cameras in the college campus because they are feeling insecure without CCTV surveillance system.                                  | the meeting no.5 dates  |
| 2   | Sukla<br>Bhattachar<br>yya and<br>other<br>teachers           | NA                              | All<br>Department<br>al teachers | The teachers appealed for setting up a Seminar Room with all modern technologies and airconditioning system in the college campus to facilitate student enrichment programs. | Principal and it was stated that the process of creating a semina room had begun. |

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### **Annual Report of Grievance Redressal**

**Session 2021-22** 

|     |                                |              |                           | Session 2021-22   | A d' - Telean  |
|-----|--------------------------------|--------------|---------------------------|---|--|
| S1. | Name                           | Registration | Department                | Grievance   | Action Taken   |
| No. | Rudra Barui of Sem-1 (2021-22) | No.          | B.A General<br>and others | The students appealed for arrangement of one more purified water machine in the college campus.       | The application was forwarded to the Principal and it was also reported in the meeting no.5 dated 27/04/2022 that the process of installing a water purifier machine has started.  |
| 2   | and others Ayan Roy            | 2020010183   | Philosophy                | The student appealed that he could not appeared the internal examination of the paper CC IX and CC X. | The concerned departmental head was communicated vide letter No: - 10A/P.C(2022-23), dated-28.04.2022, and the concerned HoD reported on 05.05.2022 that the student was allowed to sit for supplementary  |
| 3   | Ankita<br>Biswas               | 2020010183   | Philosophy                | The student appealed that he could not appeared the internal examination of the paper CC IX and CC X. | The concerned departmental head was communicated vide letter No: -10A/P.C(2022-23), dated-28.04.2022, and the concerned HoD reported on 05.05.2022 that the student was allowed to sit for supplementary examination.  |
| 4   | Bablu<br>Seikh                 | 2020010183   | History                   | The student appealed for a review for the paper CC-X and CC-VIII of Class Test                        | was communicated vide letter vide vide letter vide letter vide vide letter vide vide vide vide vide vide vide vide |
| 5   | Sanjit<br>Hazra                | 2020010184   | History                   | The student appealed for review for the paper CC-2 and CC-VIII of Class Tes                           | was communicated vide letter 140.  |

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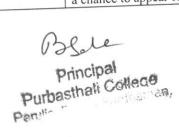
## **Annual Report of Grievance Redressal**

### **Session 2022-23**

| Sl. No. | Name   | No.                      | Departm<br>ent             | Grievance  | Action Taken  The application was   |
|---------|--|--------------------------|----------------------------|--|---|
| 1       | Munna Sk of<br>Semester-1 (2022-<br>23) and others |                          | B.A<br>General<br>& others | The students appealed for a Canteen in the college premises. | forwarded to the principal and it was also reported in the meeting no.8 dated 22/09/2022 that the process of canteen room construction was started in the college campus.                               |
| 2       | Mampi Mahato and others                            | 2022010194<br>49& others | B.A<br>General<br>& others | the differently abled students.                              | principal and it was also reported in the meeting no.9 dated 22/10/2022 that the process of construction of ramp has started in the college campus to provide benefit to the students with disabilities |
| 3       | Bhaskar Sarkar of<br>Sem-4 (2022-23) &<br>others   | 2021010225<br>64& others |                            | l - llaga tro  | n torwarded to the  |

Purbasthali College Parulia, Purba Bardhaman.

|   |  |                           | BNGH                       | The students appealed   | The application was  |
|---|--|---------------------------|----------------------------|---|--|
| 4 | Shubendu Pal of<br>Sem-4(2022-23)<br>and Others  | LUMICION                  | & others                   | for cleaning the toilets.   | forwarded to the principal and it was reported in the meeting no.11 dated 14/02/2023 that all toilets were cleaned and it was also reported that the toilet cleaning work will be done regularly  The application was  |
| 5 | Hemanta Ghosh of<br>Sem-4(2022-23)<br>and others | 2021010226<br>46& others  | B.A<br>General<br>& others | The students appealed for setting up CCTV Camera at cycle stand immediately.  | forwarded to the principal and it was reported in the meeting no.12 dated 23/03/2023 that the installation process of CCTV Camera was started at the cycle stand.  |
| 6 | Sulata Mondal of<br>Sem-1(2022-23)<br>and others | 2022010196<br>42 & others | B.A<br>General<br>& others | appealed for setting up<br>Sanitary Napkin<br>Vending Machine at<br>girls' common room.   | forwarded to the principal in the meeting no.12, dated 23.03.23 for necessary action.  |
| 3 | Bishnu Chandra<br>Chakraborty                    | 2022010193                | L1-1                       | The student informed that due to illness he was unable to appear for the internal examination and appealed that he can be given another chance to appear for the examination. | departmental head was communicated vide letter No: - 79A/P.C(2022-23), dated- 24.11.2022, and the concerned HoD reported on 30.11.2022 that the applications were reviewed sympathetically and the student was given a chance to appear for supplementary internal test. |
| 3 | Deep Das   | 202201019                 | D3 L1-1                    | appealed that he can given another chance   | to departmental head was communicated vide letter No: - 79A/P.C(2022-23),  |



| 5 | Malati Tudu  Piyali Rajowar | 2022010194<br>47<br>2022010194<br>97 | L1-1 | The student informed that due to illness she was unable to appear for the internal examination, and appealed that he can be given another chance to appear for the examination.  The student informed that she was unable to appear for the internal examination, and appealed that he can be given another chance to appear for the examination. | was communicated vide letter No: - 79A/P.C(2022-23), dated 24.11.2022, and the concerned the boundary of the student was given a chance to appear for the student was given a chance to appear for the student was given a chance to appear for the student was given a chance to appear for the student was given a chance to appear for the student was given a chance to appear for the student was given a chance to appear for the student was given a chance to appear for the student was given as the st |
|---|-----------------------------|--------------------------------------|------|---|--|
|   |                             |                                      |      |   | supplementary internal test.   |

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Principal
Purbasthali College
Parulia Parulia